



Privacy Policy for NGFT OPS

Effective Date: 03.06.2025

At **NGFT Solutions AG**, we take your privacy seriously. This Privacy Policy outlines how we collect, use, and protect your data when you use our app, **OPS**. By using **OPS**, you agree to the practices described in this policy.

1. What we collect and what we are not interested in

- **Personal Data:**
 - OPS collects personal data entered by the user when filling out individual OPS's.
 - User data (Email, first and last name)
- **Non-Personal Data:**
 - **App Usage Data:** Anonymized information related to how users interact with the app, including any data entered for operational purposes.
 - **Device Information:** Details such as device type, operating system, and unique device identifiers.
 - **Crash Reports:** Automatically generated information if the app crashes during use.

2. How We Collect Data

Data is collected through user input forms and automatically generated reports related to the app's performance and usage.

3. Purpose of Data Collection

We collect personal data for the following purposes:

- Evaluate the risk level of the operation for which the OPS forms are filled out
- Store the selected mitigation for the flight

We collect non-personal data for the following purposes:

- To improve the performance, stability, and features of OPS.
- Anonymized data may be used in future developments of related applications, including our Safety Management System, to enhance aviation safety for all pilots.

4. Data Sharing

We do not share your data with third parties unless required by law or necessary for the functionality of OPS, in which case, all shared data will be anonymized.

5. Data Security

Data Security: We employ various security measures, including industry-standard encryption, firewalls, and restricted access protocols, to protect any data collected.

6. Data Storage

All personal and company data are stored on secure servers located in Switzerland. Anonymized data like crash reports and log data are stored in the European community. Data will be retained for as long as necessary to fulfill the purposes outlined in this policy, after which it will be securely deleted.

7. User Rights

Personal data:

- Collected personal data are available via my.ngft.com dashboard.
- Deletion of personal data can be requested via an email to support@ngft.com.
- Data will only be deleted if they are no longer required by law or the linked company (if any)

Non-Personal Data:

- The fully anonymized data cannot be linked to individual users, which is why no access or deletion rights apply to them

8. Opt-Out Options

OPS does not currently offer opt-out options for data collection, as this data is essential for improving app functionality. However, we will regularly review this policy to assess the need for future opt-out mechanisms.

9. Legal Basis for Data Processing

We process user data based on our legitimate interest in improving our services and ensuring the correct operation of OPS.

10. Children's Privacy

OPS is not intended for persons under the age of 18. We do not knowingly collect data from minors. If such data is inadvertently collected, it will be promptly deleted.

11. Governing Law

This Privacy Policy and the use of OPS are governed by the laws of **Switzerland**. Any disputes arising from the app's usage or data practices will be subject to Swiss law.

12. Contact Information

If you have any questions or concerns regarding this Privacy Policy or the data practices of OPS, please contact us through our website: www.ngft.com or via email at support@ngft.com.